

Retention Newsletter

Providing Over-the-Rhine Chamber members with information useful to operating a business in our community

Autumn 2011

WORKING FOR YOU

Every business faces challenges.

“OTR Connect” is a program offered, free of charge, by the Chamber designed to connect small business owners with local experts selected specifically to address your business’s unique challenges - including, but not limited to legal consultations, financial projections, business planning, and marketing. The Chamber will facilitate the connection and schedule a private meeting at a time that is convenient for you.

Please contact Brian Tiffany at 241-2690 to discuss your needs.

BUSINESS TIPS

If a customer makes a request for something special, do everything you can to say yes. The fact that customers care enough to ask is all you need to know in trying to accommodate them. It may be an exception from your customer service policy, but (if it isn’t illegal) try to do it!

Want to make physical changes or improvements to your business or property? Depending on the type of improvement you are planning, you may need to work with several City of Cincinnati departments, including (but not limited to) Planning (Zoning and Historic Conservation), Transportation and Engineering and Community Development (Existing Building Inspections). The most efficient and cost effective way to manage your improvements is to **make an appoint with the [City of Cincinnati’s Business Development and Permit Center](#) at 3300 Central Parkway, (513) 352-3271** to review your plans. The City will be happy to hold a pre-construction meeting that will include all the appropriate departments you will have to work with to complete your plan or schedule a meeting with a Zoning Plans Examiner.

Do you want to be a featured business?
Contact us via email otrchamber@zoomtown.com or by phone at 513.241.2690.

YOUR NEIGHBORS

Featured Members:



Venue 222 is a unique off-site meeting and gathering spot, located on a quiet, walkable city street. Built in 1868, the building has been restored and remodeled to fit today’s urban landscape, while retaining the character and styling of the original architecture. The open, loft environment enables flexible and creative arrangement options, making it an ideal venue to meet, work, play and party in downtown Cincinnati.

For more information, call Wade Dent at 513-684-9283, or go to our website, www.venue222.com.



Chatfield College is a private, Catholic, liberal arts college offering the Associate of Arts degree in St. Martin and Cincinnati. Chatfield is an open enrollment college and is accredited by the Higher Learning Commission. Prospective students need only to have a High School Diploma or GED to attend and will be guided individually through the enrollment and Financial Aid application process. The St. Martin campus is located at 20918 State Route 251; St. Martin, OH 45118. The Cincinnati site is located at 1800 Logan Street; Cincinnati, OH 45202. For more information, visit the website, at www.chatfield.edu, call 513-875-3344, or email admissions@chatfield.edu.

Let’s support each other!! How can you utilize more OTR businesses in your work?
www.otrchamber.com/members/otrchambermembers

